
PIPPA WILSON

VOICE COACH

SPEECH AND LANGUAGE THERAPIST



TERMS AND CONDITIONS OF PRACTICE

Assessment Sessions

Our initial session together will be an assessment of aspects you may wish to change/work on and may therefore involve looking not only at voice but also communication in the wider sense. This initial session is usually an hour to an hour and a half long (to incorporate both assessment and advice). If appropriate, further sessions can then be arranged.

Coaching sessions

These sessions are usually an hour long and will involve direct work to address vocal skills. After assessment we can decide on a course of action, aspects of change that you would like to achieve and therefore the number of coaching sessions that may be appropriate. If I need to record you (audio, video) I would gain your written permission first. Intervention is usually effective but cannot be guaranteed. Rarely, it may also be relevant to your course of sessions that I liaise with other professionals (e.g. your GP, an NHS Speech and Language Therapist) with your permission.

Review sessions

Coaching is not open-ended; it is often advisable to arrange a review session at an agreed point after a block of sessions. This can be beneficial to monitor whether your desired changes have been maintained.

Fees

My fees are as follows:

- Initial assessment £95
- Treatment sessions £60
- Review £50

Our contract

Payment is due at the time of the session by cash or cheques (or via BACS) and I provide you with an invoice. If you have private health insurance I liaise with the company directly; my cancellation policy still applies. If you cannot meet for an agreed session please let me know; I will make a full charge for a missed session cancelled with less than 24 hours' notice. If I cancel an appointment with you I will not charge you and will endeavour to offer you a replacement session. I will give you as much notice as possible about changes to my schedule. I ask that mobile phones are switched off during sessions, thank you.

Royal College of Speech and Language Therapists
Health and Care Professions Council
Member: British Voice Association
Member and Trustee: Voice Care Network

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