#### **PIPPA WILSON**

**VOICE COACH** 

SPEECH AND LANGUAGE THERAPIST





## TERMS AND CONDITIONS OF PRACTICE

## **Assessment Sessions**

Our initial session together will be an assessment of aspects you may wish to change/work on and may therefore involve looking not only at voice but also communication in the wider sense. This initial session is usually an hour to an hour and a half long (to incorporate both assessment and advice). If appropriate, further sessions can then be arranged.

# **Coaching sessions**

These sessions are usually an hour long and will involve direct work to address vocal skills. After an initial session, we can decide on a course of action, aspects of change that you would like to achieve and therefore the number of coaching sessions that may be appropriate. If I need to record you (audio, video) I ask for your written permission first. Intervention is usually effective but cannot be guaranteed. Rarely, it may also be relevant to your course of sessions that I liaise with other professionals (e.g. your GP, an NHS Speech and Language Therapist) with your permission.

## **Review sessions**

Coaching is not open-ended; it is often advisable to arrange a review session at an agreed point after a block of sessions. This can be beneficial to monitor whether your desired changes have been maintained.

### **Fees**

Initial consultation
Coaching sessions
Review
Training sessions
£95 (up to 90 minutes)
£60 (one hour)
£50 (one hour)
£75/hour, £375/day

Student rates available.

## **Our contract**

Payment is due at the time of the session by BACS, cash or cheques and I provide you with an invoice. If you have private health insurance I liaise with the company directly; my cancellation policy still applies. If you cannot meet for an agreed session please let me know; I will make a full charge for a missed session cancelled with less than 24 hours' notice. If I cancel an appointment with you I will not charge you and will endeavour to offer you a replacement session. I will give you as much notice as possible about changes to my schedule. I ask that mobile phones are switched off during sessions, thank you.

Royal College of Speech and Language Therapists Health and Care Professions Council Member: British Voice Association 4 Victoria Street St Albans, HERTS AL1 3JD 01727 834910